March 20, 2017

Federal Communications Commission Office of the Secretary 445 12th Street SW Washington DC 20554

This appeal is in regards to Billed Entity Number (BEN) 133489, Omro School District, for FCC Form 500 number 1143374 for funding year 2015 (07/01/2015 – 06/30/2016). The form was issued as a partial cancellation of funding for Form 471 Application Number 1040118, Funding Request Number (FRN) 2854558, and Service Provider Identification Number (SPIN) 143010763, Heartland Technology Group, Inc. This form was originally submitted on 05/17/2016 via postal mail with Universal Service Administration Company (USAC). On June 13, 2016, USAC issued a Notification Letter acknowledging the partial cancellation to reduce the funding request from \$73,503.24 to \$42,444.45.

On June 28, 2016, Kris Serioux, Associate Manager for Client Operations at USAC, emailed the district consultant, Jamie Hubbard, a series of questions regarding FCC Form 500 #1143374. These questions included:

- 1. Please provide the FRN Item 21 Line Number, the new values for the items in that line that are being modified and the new pre-discount cost(s) in the table below.
- 2. For each of the modified FRN Line #s from the above table, please provide the Entity Number and new pre-discount Cost-Allocation for the associated Recipients of Service.

Responses were generated by the consultant and emailed back to the reviewer on 06/29/2016. No further emails were sent between the reviewer and the consultant for this FRN and Form 500. At this time, the Category 2 budget tool was not yet made available by USAC on their website to verify how the cancellation of funding was applied.

On May 17, 2016, the Category II FCC Form 471 (#161044117) was filed by the consultant, on behalf of the district, for the 2016 funding year (07/01/2016-06/30/2017). Items were applied against the entity budgets based on student population and percentages of usage. Also taken into consideration was the form 500 (#1143374), that was filed on that same day, and the budgeting that was opened up because of this cancellation of funding, as was later reported to USAC via the inquiry by Kris Serioux.

On October 12, 2016, during inquiry of the funding year 2016 form 471 application 161044117, it was brought to the attention of the consultant that the budget reductions that were emailed to form 500 reviewer Kris Serioux were not completed as was indicated. This was the first and only contact made with the consultant that the cancellation was not performed as requested.

On October 13, 2016, the consultant reached out to USAC through customer service case 125086 regarding the application of Form 500 1143374. It took until March 15, 2017, for the customer service team to respond with a reply that the BEN file an appeal on the FCC Form 500 notification letter. Because the form 500, partial cancellation of funding, was not carried out by USAC, as instructed by the consultant, the Funding Year 2016 Form 471, #161044117, was over budget on two entities out of four. This has caused a reduction in funding for the 2016 Category II application.

We are asking that you correct the application of funds as indicated in the review process of the form 500, number 1143374, to match the data provided by the consultant. This will ensure that funding for the 2016 471 application 161044117 will not be adversely affected.

Thank you,

Nick Curran, Business Manager ncurr@omro.k12.wi.us

School District of Omro, BEN 133489 455 Fox Trail Omro, WI 54963 920-303-2310

Jamie Hubbard, CRN 17000269 Jamie.hubbard@cesa11.k12.wi.us

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